

Part 1

What does bbclearningenglish.com offer users?

I think what it brings to audiences now is the chance to engage with the English language, and by 'engaging' I mean doing lots of things - reading, writing, communicating with others, listening, improving comprehension. There are lots and lots of activities. It's a very rich website and it's also - it's an important point for us - it's a free website. You don't have to pay, it's all there for you to use... it's a lot of things you can do to improve your knowledge and practise your knowledge of the language. We've learnt a lot more about what you can do with the internet, how you can interact with audiences, how you can get people talking to each other through the website and that has really added more and more content.

Part 2

What makes you most proud about the website?

I think far and away the thing that makes me most proud is the response of users. And I think this is probably true of the whole team. Occasionally, there's an email that says 'You provided just what I needed' or 'I was able to communicate through the community pages, through the billboard, I was able to talk to other people in a way that I didn't think was possible,' and that is really, really satisfying, when you get that kind of response and feedback.

Part 3

What is it that is driving change on the website?

The single thing I would identify that is driving change is the needs of the language learner. So it's your needs, anyone who's listening to this, you have the ability to drive change and to make us do things that you need. It is your website, that's what we want it to be, so we want your ideas, your suggestions, how can we improve and change it and that's how it should change in the future. So keep talking to us - in English!