

BOC Example Case Sick or Disabled Customer

Source: Department of Work and Pensions

Case Summary	Single Incapacity Benefit (Long Term) customer. Renting from local authority.
Current Circumstances	Single customer receiving Incapacity Benefit (Long Term) Renting from local authority. Housing benefit and Council Tax Benefit in payment.
Potential Circumstances	Working 20 hours per week on minimum wage (£5.52 per hour). Receives Working Tax Credit, Housing Benefit, Council Tax Benefit.
Current Report of Interview on 12th May 2008	
Customer:	
Aged 42 Single	
Accommodation:	
You are a tenant You rent your accommodation from the local council. Your rent is £50.00 every week Your rent is payable over 52 weeks per year. You are liable for Council Tax at £800.00 per year.	
Work:	
You do not work because you are incapable of work.	
Details of Health and Benefits:	
You are in receipt of :	
<ul style="list-style-type: none">- Disabled Living Allowance Care Component at £17.75 per week.- Disabled Living Allowance Mobility Component at £17.75 per week.- Incapacity Benefit Long Term at £84.50 per week.	

Comparison Results on 12 May 2008

Current circumstances	New circumstances (working 20 hours per week, earning £108.63 net)
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Total Weekly Income	£187.20	Total Weekly Income	£233.30
Total Weekly Outgoings	£65.35	Total Weekly Outgoings	£65.35
Income minus Outgoings	£121.85	Income minus Outgoings	£167.95

The difference between your current income and your new income is	£46.10
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To support your transition into work you may also be entitled to :

- **A Return to Work Credit**

The Return to Work Credit is a tax-free payment of £40 per week paid direct to you on top of your wages for 52 weeks if you work for 16 hours or more per week.

You can claim the Return to Work Credit if you can answer 'Yes' to all four questions below:

1. Have you been claiming one of the following, or a combination, for 13 weeks or more?
 - Incapacity Benefit (including credits only)
 - Income Support (because of your incapacity)
 - Severe Disablement Allowance
 - Statutory Sick Pay for 13 weeks or more and are now claiming an Incapacity Benefit.
2. Will you be working for 16 hours or more per week?
3. Do you expect your personal annual salary before deductions (or income from trading) to be £15,000 or less a year?
4. Do you expect your job to last more than five weeks?

- **A Job Grant**

You may be entitled to a tax free Job Grant when starting full time work providing the qualifying conditions are met. The Job Grant is paid at one of two rates, £100 for single people and couples without children, and £250 for all lone parents and couples with children.

- **Housing Benefit and Council Tax Benefit Extended Payments**

Housing Benefit and Council Tax benefit may continue for 4 weeks from the date you start work or increase your hours/earnings, provided the qualifying conditions are met. These payments are

known as Housing Benefit Extended Payments. To see if you are entitled, tell the office dealing with your claim as soon as you know you are starting work.

Please remember

- Any outstanding Social Fund loans or Overpayments will still have to be repaid
- Any deductions (eg for Electricity, Gas, Water Rates etc.) being made from your Income Support/ Jobseekers Allowance (income Based) will end. You will have to arrange repayment of these.

Comparison Details

Current circumstances	New circumstances (working 20 hours per week, earning £108.63 net)
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Money coming in each week		Money coming in each week	
Income Support	£1.85		
		Working Tax Credit	£80.71
Housing Benefit	£50.00	Housing Benefit	£6.49
Council Tax Benefit	£15.35	Council Tax Benefit	£1.97
		Earnings	£108.63
Incapacity Benefit Long Term	£84.50		
DLA Care Component	£17.75	DLA Care Component	£17.75
DLA Mobility component	£17.75	DLA Mobility component	£17.75
Total Weekly Income	£187.20	Total Weekly Income	£233.30

Money going out each week		Money going out each week	
Housing Costs – Rent	£50.00	Housing Costs – Rent	£50.00
Council Tax	£15.35	Council Tax	£15.35
Total Weekly Outgoings:	£65.35	Total Weekly Outgoings:	£65.35