



BBC Learning – Industry Briefing

19th November 2012

Welcome and Introduction

Saul Nassé – Controller, BBC Learning

Welcome and Introduction

- Our fifth session to share plans and future thinking
- Two sessions will be held this week:
 - Monday 19th November – aimed at educational publishers and distributors - London
 - Friday 23rd November – commissioning meeting for BBC suppliers – Salford
- Presentations and recordings of both events will be put online

Welcome and Introduction

At the last meeting in May 2012 we covered:

- Update on Learning activity and content
- Further information on BBC strategy and the Knowledge and Learning Product
- Content plans for BBC Online
- Commissioning plans for television
- Update on finance and industry engagement activity

Agenda

Timing	Agenda Item	Speaker
10.30am	Introduction and Welcome Learning Update	Saul Nassé – Controller, BBC Learning
	The Knowledge and Learning Product	Saul Nassé – Controller, BBC Learning Chris Sizemore – Executive Editor, BBC Learning
	Formal Learning Online	Sinéad Rocks – Creative Director, BBC Learning
	BBC Learning Television	Abigail Appleton – Head of Commissioning, BBC Learning
	Finance and Linking Out	Alex Lloyd – Head of Operations and Public Affairs, BBC Learning
	Question and Answers	All
12.00pm	Close and lunch	All

Learning Update

Saul Nassé – Controller, BBC Learning

Learning Update

A summer of great content:

- Mr Bloom's Nursery: Get Set, Grow Tour
- Hackney Academy
- The One Show Roadshow
- Shakespeare Unlocked
- Lab UK – Can You Compete Under Pressure

Coming up:

- Stargazing Live
- Your Paintings
- The Body Beautiful Season



The Knowledge and Learning Product

Saul Nassé – Controller, BBC Learning

The Knowledge and Learning Product - Recap

- A single unified place for all of the BBC's factual and educational content
- Consistent approach to the discovery of content on bbc.co.uk
- Pan-BBC functionality will take users on learning journeys across BBC content and beyond
- The user experience will be playful, fun and seamless

The conditions seem favourable...

The desire for learning exists

+

The opportunity for learning exists
(there's never been more knowledge, available to so many
people in so many places than there is now)

...so what's *actually* missing?

Enthusiasm.

In our culture, why do we portray libraries as boring places?

Because whilst we want the benefits of learning, we usually associate it with hard work, so we make excuses and put it off.

However...

There are times when this *isn't* the case...

There are times when learning is *effortless*...

There are times when learning is *pleasurable*...

Those times have something extra:

Why Curious?

curiosity

Informal occasion

The impetus to ask
questions you might
otherwise *never* have
asked

Formal occasion

Enhances engagement
and attention around
questions you *have* to
answer

desire / 'openness'

+

opportunity

+

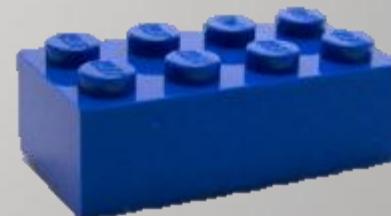
curiosity

How will it work?

We are creating **content formats** for K&L that are modular and 'stackable'. Each piece we create will be a single unit, the smallest unit of knowledge appropriate for a single step in a **learning journey**

Each unit will be consumed or completed in 3-4 minutes, is viewable on any device, and is heavily wrapped in metadata so that it can easily be connected to any other unit of knowledge content

These 'units' will be surfaced for easy consumption at the very moment that a user's inspiration is 'sparked' by BBC content, initially within BBC Online, and eventually, within the BBC as a whole



What is a Learning Journey?

- Our editors will prepare journeys that fulfil formal learning needs that work in each nation
- And 'level up' softer skills like cooking
- Topical news events, big themes in the editorial calendar & the linear output of our channels all provide 'sparks' to kick-start curated learning journeys.
- Other BBC Online products can use our resources and tools to curate their own journeys too
- Most importantly, our users can create and share journeys themselves



Key Features

Topicality

Topical feature boxes to promote K&L related content

Binder

Pan-BBC tool that allows users to save content online

Timelines

A BBC created sequence of events based around a theme e.g. WWII

Dashboard

Provides personal view of the binder and progress through learning journeys

Browse By

Users can search based on extensive categories including subject, level, people and events

Timeline for Implementation

Pre Release One

- Development phase
- Timelines pilot launched
- Updated version of binder on Food

Content Hosted:

- Topical features in News and other stories
- Index pages: history, webwise, R&E, Nature, Parents, Food, Science & Health

First Release April 2013

- Browse-by-curriculum navigation ready for content

Content Hosted:

- Proportion of Bitesize
- Short form AV (Class Clips)

Second Release August 2013

- Beta K&L homepage
- More Timelines content rolled out
- Video Explainers

Initial migration of content in to Learning Journeys across some of the following:

- Schools
- Teachers
- Adult Skills
- Media literacy
- History
- Your Paintings
- Arts & Culture
- Religion
- Health
- Parenting
- Things To Do

Third Release October 2013

- More advanced homepage with filtered content
- First iteration of people, places, events navigation
- First iteration of pan-product binder

Continued migration of content in to Learning Journeys across all genres including:

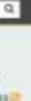
- Nature
- Science
- Food

Topical articles continue and timelines develop

Beyond 2013

- Refining of tools and content
- Self-development tools including dashboard
- Further content migrated and new content added in
- Continuing Topical features

Topicality

BBC [News](#) [Sport](#) [Weather](#) [Paper](#) [TV](#) [Radio](#) [More...](#) [Search](#) 

HEALTH



Why are medical dramas so popular?
When it comes to follow our bodies' function and malfunction, we are no more



Fewer men going for vasectomies
Figures show a sharp fall in the number performed by the NHS in England over the past decade



Blood test finds brain tumours
The test, which is 95% accurate, can detect 10 tumours, study finds



Diabetes care 'depressingly poor'
Care in England leaving patients, says committee

Rise in deaths from 'legal highs'
Since 2010

Building winning muscles aged 50
Since 2006

How good medicine kill gut infection
Since 2009

Men can't may 'reducere sperms'

Watch & Listen

- [Vegetarianism: how to do it](#)
- [Health check: 1000s of people](#)



Living with half a smile
Dara O Briain's Science Club

BMI Calculator
Find out where you are in the healthy weight range

Fortune guide
What you need to know once you decide to start looking for a date

Newborn babies
Some tips to help you through the first month

Addictions
Addiction has both physical and psychological components

Elderly care
Advice for the older generation on keeping happy and healthy

BBC [News](#) [Sport](#) [Weather](#) [Paper](#) [TV](#) [Radio](#) [More...](#) [Search](#) 

SCIENCE



Dara O Briain's Science Club
Experts join Dara to tackle the big ideas in science



Capturing a tsunami
How a 40 ft tower measures the Sun's power



Can You Compete?
Take the psychological test with Michael Johnson



The history of physics
From penicillin, apples and magnets to quantum uncertainty, black holes and the Big Bang – all in four minutes



Could we survive a black hole?
As human a 50ft satellite recently discovered a new black hole in our galaxy, what can we learn from astrophysicists about the experience of falling into one?

Watch/Listen

- [Are we alone in the universe?](#)
- [How Earth's innermost layer](#)

Programmes

Apertis
Join an atheist group that does lots of interesting science, like stem-cell research, space exploration, and more.

Margazing
Discover our star-gazing and find stargazing in the night sky.

BBC iPlayer

- [The Story of Stuff](#)

Topicality

HISTORY

2 November 2014 Last updated at 07:00

Nuclear test veteran who flew through a mushroom cloud

By Geoff Mulcahy
BBC News



HISTORY

- Moghal India
- Ti-ing, deerant...
The ancient Indian art of deer antler hunting
- Cold War sexual...
The unusual sexual culture of the nuclear age
- Age of consent...
The controversial issue of the minimum age of consent
- Good rats, good dogs...
The remarkable relationship between rats and dogs
- Cuban missile crisis

Programmes

- WWII: The War That Never Happened
- WWII: The War That Never Happened
- WWII: The War That Never Happened

Related Stories

UK: The first time the B-57 flight navigator Joe Pascutto's plane exploded on 21 April 1950 he got out and ran away from the aircraft as quickly as he could.

UK: The first time the B-57 flight navigator Joe Pascutto's plane exploded on 21 April 1950 he got out and ran away from the aircraft as quickly as he could.

RELIGION & ETHICS

2 November 2014 Last updated at 07:00

In pictures: Cruel entertainment



Share this page

[Email](#) [Print](#) [Facebook](#) [Twitter](#) [Google](#) [LinkedIn](#)

Related Stories

FOOD

21 August 2014 Last updated at 07:00

Rise of the 'semi-vegetarians'

By Anna-Louise Taylor
BBC Food



Related Stories

Kangaroo
No longer 'exotic' dish, kangaroo has become a must-try

The first vegan chef
How this man has changed his diet

Sweet and sour
The most popular dish in the UK

Beef hotpot
The UK's most popular dish is back in fashion

The vegan grill
How vegans are taking on meat-eaters

Carrot soup
A light, healthy dish that's delicious on a cold winter evening

Beef Wellington
A very classic dish that's been around for a long time

Life and death
The most common food poisoning causing risk for the UK

Programmes

- Meals without meat

Work in Progress

Chris Sizemore, Executive Editor,
BBC Learning

A user is reading a BBC News article...

BBC News Sport Weather iPlayer TV Radio More... London 2012 Search

NEWS EDINBURGH, FIFE & EAST SCOTLAND

Home World UK England N. Ireland Scotland Wales Business Politics Health Education Sci/Environment Technology Entertainment & Arts

Scotland Politics | Scotland Business | Edinburgh, Fife & East | Glasgow & West | Highlands & Islands | NE, Orkney & Shetland | South | Tayside & Central

6 July 2012 Last updated at 16:59

Share

Higgs boson: It was 'very nice to be right' says professor



Professor Peter Higgs, 83, is a retired physicist from Edinburgh University

The retired professor who gave his name to the elusive "God particle" that scientists believe they have found has said it was "very nice to be right".

Professor Peter Higgs, 83, is a retired physicist from Edinburgh University, hit on the Higgs mechanism in 1964 while hill walking.

Teams at the Large Hadron Collider in Switzerland, found a new particle "consistent" with the Higgs boson.

The discovery was described as "momentous" and "a milestone".

However, the results are preliminary and more work is needed before scientists can be sure about what they have captured.

He could now be eligible for a Nobel Prize.

Energy machine

Prof Higgs gave his reaction to the discovery in a press conference at the university on Friday.

Asked whether he felt a sense of vindication, he said: "It's very nice to be right sometimes."

He added: "At the beginning I had no idea whether a discovery would be made in my lifetime because we knew so little at the beginning about where this particle might be in mass, and therefore how high an energy machine would have to go before it could be discovered.

"It's been a very long development over the years of the technology of building machines at higher and higher energy, and the Large Hadron Collider is the one which has been energetic enough and also intense enough in terms of the particle beams to do it.

"It's been a long wait but it might have been even longer, I might not have been still around."

Continue your journey BBC Learn

The 10 most interesting physicists of the 20th century | How does the Large Hadron Collider work?

Connections

Peter Higgs | Brian Cox | Discovery of Higgs Boson | CERN

Top Stories

 UK avalanche death climbers named

'Mass killing' in Syria village | Fake users hurt Facebook 'likes' | Clubs prepare for Gen SFL vote | Twenty officers injured in riot

Top journeys BBC Learn

 What is the 'God' particle?

 Can smartphones make us love bats?

Related Stories

 Cox predicts UK Nobel prize win

 God particle find 'not expected'

 What next for Higgs boson?

Features & Analysis

 Test yourself | Where are you on the global fat index?

 First cut | Is it a parent's right to choose circumcision for a baby?

 Don't be scared | Why some people actually love Friday the 13th

 7 days quiz | Why does the Tour de France leader wear yellow?

Most Popular

Shared Read Video/Audio

Where are you on the global fat scale?	1
What's your score?	2
British avalanche climbers named	3
Fake users hurt Facebook 'likes'	4
India village 'bans love matches'	5
Pair disembowelled rapist in jail	6
Responding to lucky and unlucky numbers	7
Corrie cuts canal body scenes	8
Quiz of the week's news	9
Premier League re-signs with bank	10

User clicks on 'Peter Higgs' in the connections box

Green areas show K&L calls to action and links to K&L content

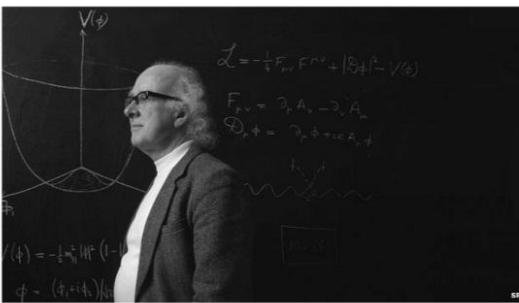
Arrives at 'People' page about Peter Higgs

The page will surface content powered by the ontology and show the most relevant, useful onward journeys

CURIOS

PEOPLE

Peter Higgs



Peter Ware Higgs, (born 29 May 1929) is a British theoretical physicist and emeritus professor at the University of Edinburgh.

He is best known for his 1960s proposal of broken symmetry in electroweak theory, explaining the origin of mass of elementary particles in general and of the W and Z bosons in particular.

This so-called Higgs mechanism, which was proposed by several physicists besides Higgs at about the same time, predicts the existence of a new particle, the Higgs boson (which was often described as "the most sought-after particle in modern physics").

> 1. How did Peter Higgs predict the boson?

One weekend in 1964 the Scottish scientist Peter Higgs was walking in the Cairngorm Mountains. On his return to his laboratory in Edinburgh the following Monday, he decided to his colleagues that he had just experienced his 'one big idea' and now had an answer to the mystery of how matter in the universe got its mass.

2 3 4

QUICK FACT
July 2012
The University of Edinburgh announced it would be opening the Higgs Centre for Theoretical Physics.

The Hunt for Higgs: A Horizon Special 

Higgs boson: Why the discovery is so important 

"We know something about the universe that we didn't yesterday" 

In the news
Higgs boson: It was 'very nice to be right' says professor
Higgs boson: Prof Brian Cox predicts UK Nobel prize win

Learn more ▾

Continue your journey >

Related Popular Teacher

 The 10 most interesting physicists of the 20th century

 How does the Large Hadron Collider work?

 What is the 'God' particle?

Connections >

Peter Higgs 

Brian Cox 

 Large Hadron Collider

 CERN

Topical curriculum >

England GCSE

 GCSE Collisions and reactions SCIENCE

 GCSE Kinetic Theory SCIENCE

 GCSE Arrangement of Particles SCIENCE

 GCSE The structure of an Atom SCIENCE

User clicks on Large Hadron Collider in the connections panel

CURIOUS

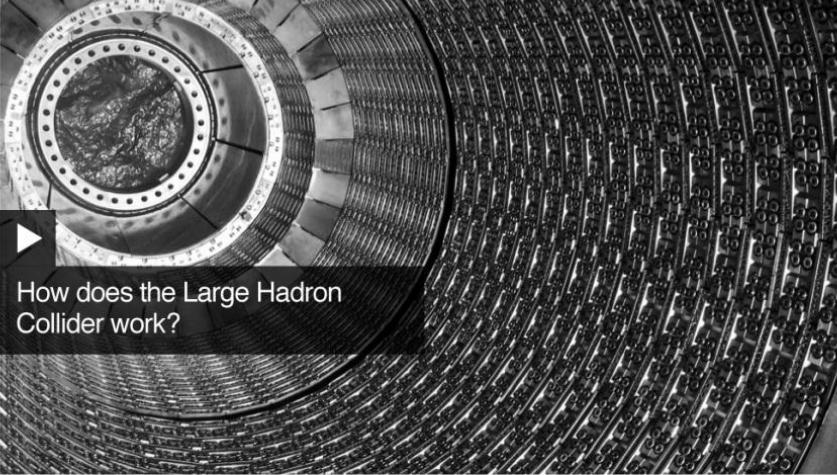
Large Hadron Collider 'place' page

Page surfaces BBC content on LHC including clips, timelines and articles that create a narrative

PLACE

Large Hadron Collider

The **Large Hadron Collider (LHC)** is the world's largest and highest-energy particle accelerator. It was built by the European Organization for Nuclear Research (CERN) from 1998 to 2008, with the aim of allowing physicists to test the predictions of different theories of particle physics and high-energy physics, and particularly that of the existence of the hypothesized Higgs boson and of the large family of new particles predicted by supersymmetry.



How does the Large Hadron Collider work?

Discovery of Elemental Particles

- First particle discovered at CERN's Large Hadron Collider
- Particle exhibiting characteristics of the Higgs boson discovered at CERN's Large Hadron Collider
- Large Hadron Collider generates a 'mini-Big Bang'
- Bang goes the Theory: What is the speed of light?

Topical

- What else has been invented at CERN?
- What do you get if you divide science by God?

RELIGION & ETHICS

1800 ————— [Timeline markers] ————— 2012

Learn more ▾

Continue your journey >

Related Popular Teacher

- The 10 most interesting physicists of the 20th century
- How does the Large Hadron Collider work?
- What is the 'God' particle?

Connections >

- Peter Higgs
- Brian Cox

Topical curriculum >

England ▾ GCSE

- GCSE Collisions and reactions SCIENCE
- GCSE Kinetic Theory SCIENCE
- GCSE
- GCSE

User clicks on a link in the related content panel

CURIOUS

'Guided Tour' of important particle physicists

The 10 most interesting particle physicists of the 20th century?



Thomas Edison



Stephen Hawking
British cosmologist famous for his groundbreaking theories about black holes



Marie Curie

23 May 2012
Last updated at 10:15
By Author Name
BBC GENRE

222 Shares 
Top journeys 

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“We are just an advanced breed of monkeys on a minor planet of a very average star. But we can understand the Universe. That makes us something very special.**”**

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Subheading title

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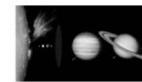
Continue your journey



How does the Large Hadron Collider work?



Hawking, black holes and time travel



Bitesize: Astronomy and space science

Connections



Peter Higgs



Stephen Hawking



Large Hadron Collider



Discovery of Higgs boson



Albert Einstein

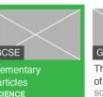
Topical curriculum 



KS3
Protons, neutrons and electrons
SCIENCE



KS3
Astronomy and space science
SCIENCE



GCSE
Elementary particles
SCIENCE



GCSE
The phenomenon of light
SCIENCE

Page surfaces curriculum content links, user follows one

BBC | Sign in | News | Sport | Weather | iPlayer | TV | Radio | More | Search | Q

CURIOS

Science > Chemistry > Elementary Particles

Introduction | Atoms and elements | **Atomic structure** | Atomic number and mass number | Electronic structure | ... | >

Atomic structure

All substances are made from tiny particles called atoms. An atom has a small central nucleus made up of smaller sub-atomic particles called protons and neutrons. The nucleus is surrounded by even smaller sub-atomic particles called electrons.

Bitesize REVISION
CLASS CLIPS
Structure of the atom

**Protons are +,
Electrons are -**

Protons and electrons have an electrical charge. Both have the same size of electrical charge, but the proton is positive and the electron negative. Neutrons are neutral.

Proton
Charge is +1

Electron
Charge is -1

Neutron
Charge is 0

The number of electrons in an atom is equal to the number of protons in its nucleus. This means atoms have no overall electrical charge.

Lesson Glossary

On this page All

Protons A subatomic particle with the symbol p or p^+ and a positive electric charge of 1 elementary charge.

Add to mobile flashcards

Neutrons V

Topical Activities

Activity Test

Atoms

Chemical reactions

Kinetic energy

Class clips

Geography Science

Mass and atomic numbers V

Atoms and isotopes V

Atomic mass A

A brief introduction to the mass of atoms, including gases, and how they vary in different elements.

Search subjects View all curriculum

England V KS1 KS2 KS3 GCSE

Topical Links

Art & Design	Business Studies	Design & Technology	DiDA	Drama
English	English Literature	French	Gaelic	Geography
German	History	ICT	Irish	Maths
Modern Studies	Music	Physical Education	Religious Studies	Science
Spanish	Welsh Second Language			

View all curriculum

User comes to a curriculum page displaying Chemistry content on Atomic structure

Users will be able to follow a curated journey through revision content

Users can find clips and other activities.

Users can navigate and find other subject revision content

Learning Journeys can start on connected TV





BBC

X
+

author of a key simulation program ("JIMMY") which is now used at the CERN Large Hadron Collider (LHC). I also worked on building part of a new vertex detector for ZEUS. In 2003 I was ZEUS physics coordinator.

Similar people

Peter Higgs

Prof Brian Cox

Knowledge and Learning Commissions

- 3-5 editorial innovation pilots looking for new K&L content formats
- Editorial commission for a history themed game where the character moves between significant moments in history to pursue an ongoing mission

Formal Learning Online

Sinéad Rocks – Creative Director,
BBC Learning



Bitesize

- **K&L** – migration to new K&L environment
- **Infographics** – publish new infographics for secondary Bitesize
- **KS3:**
 - French, German, Spanish – revision bites and tests
 - French video additions
 - Shakespeare revision bites tests and videos
- **GCSE:**
 - Religion – updates in line with curriculum changes
 - Triple Science – new revision bites and tests to support most able students
- **Topicality** – more topical content which can be surfaced within K&L e.g. volcanos

Schools



- **K&L** – focus on migrating schools and teacher content into K&L
 - Audit all existing content – online resources and Class Clips
 - Transfer clips into new system
- **Primary Curriculum** – content commissioned includes text, images, worksheets, games and notes for teachers and parents in:
 - ICT – Key Stages 1 and 2
 - Numeracy – Key Stages 1 and 2
 - Literacy – Key Stage 1
- **Primary Languages** – new sections for Welsh, Gaelic and Irish
- **Schools Radio** – on-going commissioning of programmes for primary schools

Adult Skills



Recently launched:

- **Skillswise Entry Level 1 and 2 Resources** – being released across Maths and English throughout autumn 2012
- **“Rip Off Britain”** – collaboration to empower consumer audiences with literacy and numeracy skills
- **Broadcast content** – additional content for tutors around broadcast content such as “Secrets and Words”, “Watchdog” and “Be Your Own Boss”

New content:

- **Quick Reads** – partnership to complement our Reading for Pleasure project
- **Jobskills** – literacy and numeracy resources related to work roles with a functional skills focus

Media Literacy



Recently launched:

- **“Free Speech”** – debate programme aimed at 18-26 year olds for BBC Three
- **“Britain in a Day”** – film created from nearly 12,000 clips submitted by the public plus an extensive online regional archive

Future Approach: Focus over the next three years will be developing the skills and confidence of the online audience by:

- Identifying the key media literacy skills required by our audiences
- Creating a comprehensive range of high-quality resources than can be used as self-guided learning tools or by partners
- Aligning our media literacy message with big BBC brands and new commissions

BBC Learning Television

Abigail Appleton – Head of
Commissioning, BBC Learning

The Learning Fund

- £5million to enhance the learning outcomes of commissioned content and fund new commissions that will support Learning Priorities. Recent examples:
 - “BBC@Potterrow” (Edinburgh Festival)
 - “Operation Iceberg”
 - “Dara O’Briain’s Science Club”
- Enhancements can include:
 - On air content
 - Face to face learning events
 - Print resources
 - Further online content
 - Social media



The Learning Fund Subject Priorities

- Core Skills – literacy and numeracy for all audiences (under 19's, adults with basic skills needs and general audiences)
- Science, technology (priority younger audiences) and health (all audiences)
- Also welcome ideas from all fields of learning which inspire and support learning outcomes
 - To Know, To Do, To Develop
 - Curiosity, Confidence, Creativity
 - Cross genre learning approaches: family learning, media literacy

Other Learning Fund Priorities

- Ambitious ideas with the potential to become landmark initiatives for channels and networks
- Innovation
- Ideas that actively use broadcast talent in the learning experience e.g. through personal calls to action or by their involvement in face-to-face learning public events
- Proposals that support wider BBC and divisional objectives as well as delivering significant learning outcomes

Co-Commissioning Daytime

- “Paul Martin’s Handmade Revolution”
- Looking for:
 - Drama and factual programmes to raise awareness of the UK’s adult literacy and numeracy learning needs
 - Extend understanding that learning can enrich lives at every stage of life
 - Inspire audiences to see themselves as learners able to develop new skills



Co-Commissioning BBC Three

- Seeking proposals that inspire learning for the general BBC Three audience
- Ideas that appeal to under 19's a particular priority
- Recent commissions:
 - “Be Your Own Boss”
 - “The Body Beautiful Season”
 - “One Day Like This” (wt)
- Looking for ideas that will explore literacy issues among the BBC Three audience



Co-Commissioning Knowledge

- Learning has funding embedded in the Knowledge slate and we work with knowledge commissioners to identify programmes with outstanding potential to deliver learning outcomes
- Recent commissions – “The Choir: Sing While You Work”
- Coming up – “Stargazing LIVE”, “The Power of Inventions”



The Learning Zone – Future Commissions

- **Oracy Skills** – Key Stage 2
- **Romans** – Key Stage 2 History
- **Mapping Skills** – Key Stage 3 Geography
- **Religion and Ethics** - Key Stage 4
- **Post War Britain** – Key Stage 4 History
- **Maths in the Real World** - Key Stage 4

Finance and Linking Out

Alex Lloyd, Head of Operations and Public Affairs, BBC Learning

Finance

	10/11 Actual	11/12 Actual	12/13 Forecast
Adults			
Adult Skills	1.2	1.2	
Languages	0.6	0.6	
Media Literacy	0.2	0.1	
Ouch	0.3	0.0	
Total Adults	2.3	1.9	1.0
5-19s			
Bitesize	2.1	2.5	
Blast	0.6	0.0	
Teachers/Parents/ Class Clips	2.8	2.5	
TV Support Projects	0.2	0.1	
Total 5-19s	5.6	5.1	5.0

Linking-Out

- Three workshops have been held over the past year to develop the process and criteria for linking-out
- Initially linking-out will be from a webguide and via contextual links from Bitesize
- Organisations will be asked to submit links to the webguide which will then be used to source contextual links
- Organisations will be asked to complete an online proforma to provide information on links they would like included and to certify that they meet editorial, technological and legal requirements
- A six month beta testing phase will be undertaken to assess if the process and criteria are fit for purpose
- Processes will be in place to ensure a fair distribution of links amongst organisations

Linking-Out – Criteria Overview

- All organisations must meet the BBC's editorial guidelines around linking-out. For example links must be:
 - Editorially justified
 - Relevant to the needs of BBC Learning audiences
 - Be regularly reviewed and refreshed
- Links to subscription sites must land on a page of free content to enable the user to judge the value and relevance of a site
- Editorial teams will require access to all content that is being linked-to
- Links to subscription sites will be clearly labelled to users
- The editorial team will have the final decision on which content to link-to however there will be opportunity for organisations to get feedback if links are not selected

Q&A