

making a phone call

<p>Learn with television</p> <p>Deutsch Plus: Programme 6 Discover how to answer the phone and get the other person to repeat or speak slowly.</p> <p>Make German Your Business Programme One: Einen Termin machen Get to grips with German telephone numbers and telephone etiquette.</p> <p>Deutsch Plus and Make German Your Business are repeated regularly on BBC Learning Zone (BBC Two). Check out the details on www.bbc.co.uk/learningzone, then video the programmes to watch at your leisure.</p>	<p>Learn online www.bbc.co.uk/languages/german</p> <p>German Steps Stage 5: Booking a room Join Andrea as she makes a hotel booking by phone. Watch her, do the activities, read about telephoning in Germany then check out the links to sites of interest.</p> <p>Deutsch Plus: Telefonieren Join the terrified Nico as he's forced to answer the office phone. See how some extra practice helps conquer his fear. Watch him, read the transcript, do the activities then check your progress.</p>
<p>Learning hint</p> <p>When Germans give their telephone numbers, they say them in pairs; where we would say 297654 (two-nine-seven-six-five-four), they say 29-76-54 (neunundzwanzig-sechundsiebzig-vierundfünfzig). It can be difficult enough for us to split up our phone numbers this way in English, so practise saying your phone number the German way till it trips off the tongue. Note that Germans say the digits individually for the area code (01483 would be null-eins-vier-acht-drei) and if there is an odd number of figures in the local number, isolate the first digit, then put the rest in pairs.</p>	
<p>Key language</p> <p>Wer ist am Apparat? Who's speaking? ... am Apparat This is ... speaking Ich möchte bitte Herrn .../ Frau ... sprechen I'd like to speak to Mr .../ Mrs ..., please Kann ich bitte mit Herrn .../ Frau ... sprechen? May I speak to Mr .../ Mrs ...? Sprechen Sie langsam, bitte Speak slowly please Wiederholen Sie, bitte Would you repeat that please?</p>	<p>das Telefon telephone die Nummer number das Handy mobile phone die Telefonzelle phone box anrufen to telephone zurückrufen to call back Tut mir Leid Sorry Auf Wiederhören Goodbye (on the phone)</p>
<p>Quiz</p> <ol style="list-style-type: none"> 1. An employee answers the phone and says Krüger, Apparat Frau Klein. What's the employee's name? 2. What information would you give if you were asked Wer spricht da? 3. Your extension number is 3972; what's that in German? 4. Is it the person making or answering the call who says Herr Schmidt ist leider nicht da? 5. What is die Vorwahlnummer? 6. Put the following words in order to make a question posed by a caller: wann/ wissen/ sie/ Sie/ wiederkommt <p style="text-align: right;">Answers on www.bbc.co.uk/languages/german/answers.shtml</p>	