

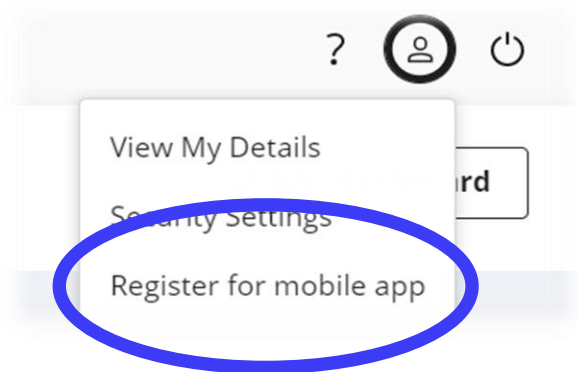
**Check your payslip anywhere**

**...on the MyView app**



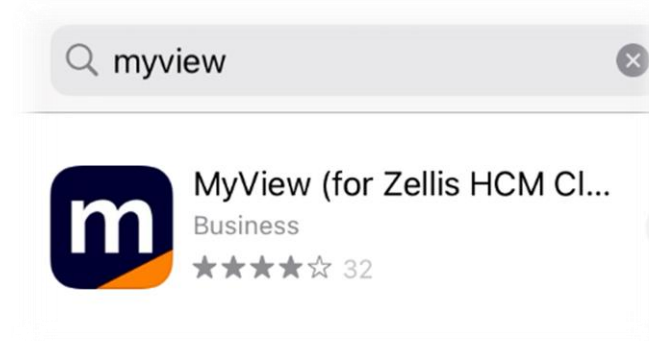
# Registration and first time login

First log onto [MyPay](#). Then select the 'Account' icon in the top right-hand corner and select 'Register for mobile app'.

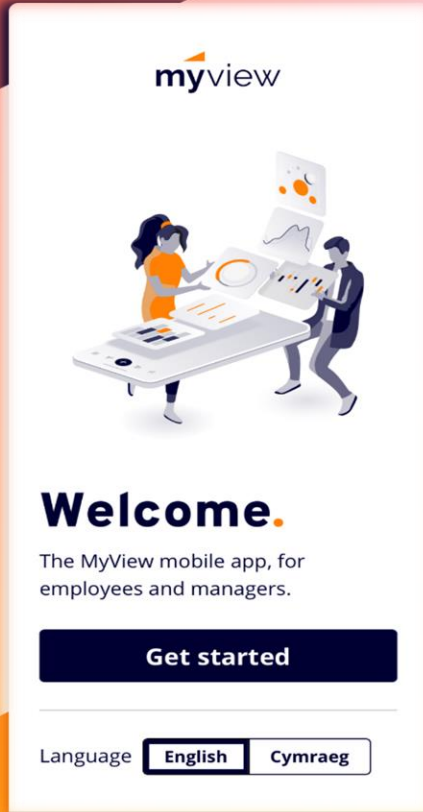


You'll receive an email to your BBC email address, or for freelancers; the email address associated with your profile, confirming a registration code.

On your device, download the MyView the app.



Once it's downloaded,  
open the app and  
select 'Get started'.



Expand the 'Got a registration  
code?' tab and input the code  
that has been emailed to you.



You will then be taken to the  
login page where you will input  
your usual login details.

A screenshot of the MyView app's login screen. At the top is the BBC logo. Below it is the heading 'Welcome.' followed by the text 'Please enter your login details:'. There are two input fields: 'Your BBC Personal No' and 'Your Password'. Below these fields is a dark blue button labeled 'Log in'. At the bottom, there is a link that says 'Forgotten your password?'. At the very bottom, there is a small copyright notice: '© 2011-2022 Zellis UK Limited. All rights reserved. No unauthorised access.'

# ...But what are my login details?

For most colleagues and Freelancers, your username is your Personal Number (this is six digits long and may have a letter at the end; you can find it on letters from BBC HR).

Resetting your password is easy; select the forgotten password option on the [MyPay](#) login page , input your Personal Number and date of birth, and you'll receive an email to the email address associated with your IT profile explaining how to reset.

A password will then be emailed to your BBC account. If you don't receive a password reset email within 20 minutes, [contact Payroll](#).

A screenshot of the BBC MyView App login interface. At the top is the BBC logo. Below it is the word 'Welcome.' in a large, bold font. Underneath is the instruction 'Please enter your login details:'. There are two input fields: 'Your BBC Personal No' and 'Your Password'. Below these fields is a black button with the text 'Log in' in white. At the bottom right, there is a link that says 'Forgotten your password?'.

**BBC**

## Welcome.

Please enter your login details:

Your BBC Personal No

Your Password

**Log in**

[Forgotten your password?](#)

# ...Questions?

For any assistance with navigation, please contact BBC HR on 0370 024 3477.

If you're calling internationally, use +44 121 567 6477.

Or you can submit a query online.

