

ONE WORKPLACE NEWSLETTER

DECEMBER 2009



Welcome to the new look ONE Workplace newsletter

I hope you like the new format and that it makes reading it more enjoyable and easier. Do make sure you send any suggestions or content you would like to share to Hellen Martin for inclusion next time.

It's been a busy few months and a year in which we have overall achieved great things. So check out the recent interesting developments detailed here and join me in wishing everyone in Workplace a happy festive season and relaxing break for those with leave to look forward to. Let's keep going for gold in 2010!



CHRIS KANE, HEAD OF BBC WORKPLACE

ONE WORKPLACE REGIONAL STAFF EVENTS - 3RD NOVEMBER 2009

We listened to feedback from previous events in the Radio Theatre and decided to make the meetings smaller and hold them around the UK in Birmingham, Glasgow, London W1 & W12 and Manchester. There was plenty of debate, initiated by the red & green comment cards and a snapshot of your comments from each location is available on my blog: www.bbc.co.uk/blogs/spacesandplaces

I feel that the events highlighted some of the best attributes of our ONE Workplace family. Everyone has an opinion, we don't always agree, but we are stronger when we work together. The purpose of asking questions was to learn from your responses and, where possible, do things to change. Many of the points you raised were along common themes. Many of the issues are in areas we are aware of and are working to address. However, we value your comments and recognise the need to address them in a way we will be able to deliver.



WORKPLACE STAFF TALKING WITH CHRIS KANE IN MANCHESTER

To this end, Workplace Management Board have decided to focus on **3 main priorities** which we hope will begin to solve some of the issues we are all facing:

1. Improve up and down communications

To find ways to improve communication across ONE Workplace teams in all locations, and to reduce London-centricity

2. Simplify processes

To identify ways to improve the processes for initiating and managing Jobs and Projects

3. Focus on how to make the big picture small

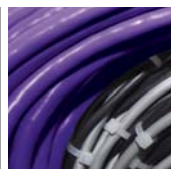
To improve awareness of strategy at ground level, so staff know what is expected of them and how wider Workplace aims are relevant to them in their everyday work

THE NEXT STEP ON THE JOURNEY

Building on the good things that we are proud of and changing things that don't work is not going to be easy. Change never is, but we know that it's part of what we need to do and what we need to help everyone else in the BBC to do too. As Caroline Thomson has said, we have a vital role to play and we have a great opportunity to step up and deliver even better results.

CONNECT Managers' Briefing events have also taken place across the London/Scotland portfolio for staff. Informal sessions provide information and a short presentation giving a business update on the wider Johnson Controls organisation.

ONE Workplace



PROPERTY & FACILITIES MANAGEMENT (PFM) AWARDS 2009

I'm delighted to report that BBC Workplace had a great night at the PFM awards. With our key partner, Balfour Beatty Workplace, we swept the board, winning the FM Corporate Partner category and were also judged the Overall Winner for 2009!

The PFM Awards recognise best practice in partnering in facilities management and support services between service suppliers and their clients, as well as the skills and enterprise of people engaged in this sector. The judging criteria considered Partnership, Innovation, Achievement and Sustainability.

These awards are well deserved, external recognition of all the hard work and effort lots of our colleagues are putting in to make proper partnering a reality. Well done to all.



BBW STAFF CELEBRATING THEIR RECENT PFM SUCCESS



BBC CAMBRIDGE NEWSROOM



BBC CAMBRIDGE TV STUDIO



BBC CAMBRIDGE TV GALLERY

CAMBRIDGE GOES LIVE!

The new premises for BBC Cambridgeshire went live earlier this month. This is the culmination of a joint English Regions and BBC Workplace project to move the BBC from outdated premises and technology (under threat of redevelopment) to fully digital broadcast facilities on the outskirts of Cambridge. A full programme of radio broadcasting began on Monday 23rd November and TV went live on 7th December.

Thanks go to the building team: Capita Symonds, TP Bennett, Aecom, Currie & Brown, Munro Acoustics and Interserve and to Helen Minett and our partners in Balfour Beatty Workplace.

Well done to all involved for a smooth job well delivered.



BBC CAMBRIDGE EXTERIOR

CHILDREN IN NEED – WORKPLACE RAISE A STAGGERING AMOUNT TOWARDS OUR TARGET

More great news. We have now topped £115,000 for our 2009 Workplace Children in Need campaign. Lots of activity has gone on across the country, from sponsored cycles and mountain climbs to cake sales, moustache growing and the sandwich competition, not forgetting the Pudsey Parade at Westfield shopping centre!

We raised a tremendous £17,630 at our gala fundraising event in Studio 6 at TV Centre where we invited our partners and staff to enjoy a pre-Pudsey evening with an auction, raffle, entertainment and dancing. The results are due in large part to the immense generosity of our Platinum Partners - Overbury, Balfour Beatty Workplace, Johnson Controls, Aramark and Bovis Lend Lease who contributed nearly £68,000 towards our fundraising campaign – many thanks for your support.

Thanks must also go to those who contributed their services or donations for our auction - Wilson James, Lambert Smith Hampton, BBC Studios & Post Production, Capita Symonds, OCS, Swiss Post, Serco, Partytexture, Digital id, Relax, Nintendo, and Bobby's Props.

Andy Collins, our MC for the night, did a brilliant job. He conducted an amazing auction which raised over £13,000 and included VIP visits to top BBC shows including Top Gear, Jonathan Ross, Question of Sport 40th Anniversary Special and Graham Norton. There were also bids for a VIP Tour of the Olympic Stadium, and a Queens Park Rangers Experience. Strictly Come Dancing's Karen Hardy led Pudsey onto the dance floor and then invited the assembled audience to take part in a Cha Cha Cha group dance.

I'm grateful for all the hard work by Children in Need Project Manager Kate Hodsdon, and the team who helped her, which made the evening such a spectacular success.

But our fundraising efforts don't stop here. There is still some way to go towards our overall target of £150,000 so don't forget the Easter Fayre being planned for next year. Please contact Kate Hodsdon if you are able to help out with this event. Big thanks to all those who have helped out already – your contributions have made a big difference.



EXTEND SCHEME AWARD

We are extremely pleased to hear that BBC Extend, the work placement scheme for disabled people, has won the Personnel Today award for diversity in the workplace. Two-thirds of participants go on to get BBC jobs and our own Meera Modi originally came to us on an Extend placement. Well done to all those whose hard work made this award possible.

ONE WATER – WE'VE GOT ANOTHER PUMP!

Workplace have, through BBC customers' support, recently been able to fund a second Playpump for One Water - this marks another milestone in our support for children overseas. I announced this with Kelly Phillips from One Water, accompanied by Aramark's Val Carter and Hillary Friel at our Children in Need fundraising event.

For reminder about how Playpumps change people's lives, and our support for One Water, have a look at the video of the trip I made to Lesotho in February of this year on my blog www.bbc.co.uk/blogs/spacesandplaces



CHRIS KANE AND LESOTHO SCHOOLKIDS WITH THEIR NEW PLAYPUMP

CHRISTMAS TREES AND BBC BLOCKS

It's nice to see the Christmas trees go up in our buildings, making us all feel a bit more festive.

Trees for our Central London buildings have been sourced from Tomorrow's People, a scheme supported by Caroline Thomson, which works with young people to overcome barriers and enable them to play a positive roles in their communities.

Workplace is, with Red Bee and MC&A, installing 6 stacks of BBC blocks into several receptions across the UK.

These have LED (low energy consumption) lighting that bounces around inside to mirror the on-screen Christmas campaign.

They can be altered to a fixed light so that they can be re-used through the year.



THE WHITE CITY CHRISTMAS TREE



NEW BBC BLOCKS

CATERING

BBC Birmingham has recently introduced a hot food menu into its catering outlet, which is proving to be very popular with customers.

'JINX' IN MANCHESTER

The Catering department at BBC Manchester successfully delivered some strange requests from children's programme 'Jinx' recently, including: green crumpets, specially made soft pies for throwing at the actors, giant gingerbread men, fish & chip pizza, edible bright blue sponge cake and even a Victorian roast dinner!

TEAM LUNCHES

We've recently had good turnouts for our Learning Lunch sessions from the Office of Government Commerce report Working Beyond Walls as well as Diversity & Disability, Sustainability of the 2012 Olympics, and from Johnson Controls on Project Oxygenz (research into how Generation Y will change the workplace).

Recordings and presentations from all lunches and the forward programme of lunches for 2010 are also available on the Workplace website or via Lauren Nippress or Marc Aston.

BH GETS THE ROYAL TREATMENT

Prince Charles & Camilla, Duchess of Cornwall, were recently welcomed to Broadcasting House by Mark Thompson to help celebrate the 10th Anniversary of the Radio 4 Food & Farming Awards. The FM team at BH worked very hard to ensure that the building was seen in the best possible light by the royal visitors. Well done to all concerned for ensuring that the visit went smoothly.



HRH PRINCE CHARLES AND CAMILLA, DUCHESS OF CORNWALL
AT BROADCASTING HOUSE, WI

BLOG – GET READING AND COMMENTING!

I hope you've taken the time to check out my blog, Spaces & Places. It's available to BBC staff as an easily added RSS feed on your Gateway homepage as well as via the BBC website, allowing access to those without a BBC log-in: <http://www.bbc.co.uk/blogs/spacesandplaces/>

I blog about interesting things that are happening as well as stuff that affects Workplace and I'm always happy to respond to your comments, (which can be made under an alias...) so have a read and get involved! Recent posts include one following the protests at TVC...

BNP PROTEST FEEDBACK



ANTI-BNP PROTESTERS AT TVC (PIC COURTESY OF MIKE FLEMING)

A really big thank you to everyone who was involved in keeping the show on the road at Television Centre in the run up to the broadcast of Question Time with Nick Griffin. It was seen by the DG, Mark Thompson and the Chief Operating Officer, Caroline Thomson as a huge achievement and a major test of our ability to help the BBC keep to its Public Purposes. Despite the attention of 500+ protestors Workplace people worked successfully with other BBC colleagues to ensure the BBC put out four shows from Television Centre including hosting a large number of audience guests. Well done to everyone.

NEW CAR PARKING ARRANGEMENTS – AN EXAMPLE OF ONE WORKPLACE TEAMWORK!

Richard Jowsey, the consultant leading the Goldfinger project, has praised the planning and commitment which ensured that the introduction of new car parking arrangements at Centre House and the Multi Storey Car Park at TV Centre were a success. The overall view was that over 75% of the car park users knew about the changes. Thanks to the Comms team (Gareth Daniell especially) for their help in getting the message across. The security team also coped well with a challenging first morning.

STAFF NEWS

NEW STARTERS

Nick Kybert and **Lawrence Chapman** have joined Balfour Beatty Workplace as Project Managers

Andrew Deeney has moved to Balfour Beatty Workplace to be a head chef

Richard Froud has joined as Graduate Trainee

Joanna Konieczka, Soft Services Assistant White City

Jay Jaywardena, BER Engineer

Stephen McCaffrey, Electrical Engineer at PQ

Katie Williams, 180 Great Portland Street FM Coordinator

Natasha Douglas, FM Coordinator at Bush House

Fay Nurse, Projects LOB Support Coordinator

MOVES & CHANGES

Anthony Gillespie, BBC Birmingham, becomes the new BES supervisor for the Midlands and East region.

Gill Wilkinson, Aramark Catering Manager has moved to White City

Laura Berry, Aramark Catering Manager has moved to Bush House

Feliciana Manuel, Aramark Catering Assistant Manager has moved to Bush House

Fred Ocran, Aramark Catering Manager has moved to TVC

Andrew White will be moving from Main Block to News, Stage 5&6, Spur and External Buildings

Andrew Hill will be moving from White City to Main Block TVC

Marc Wrigley will be moving from Broadcast & Energy Centre to White City

Isabel Vaz will be moving from News, Stage 5&6, Spur TVC to Broadcast & Energy Centre

Anwar Khan will become the Events Manager for W12

Giovanni D'Onofrio will be moving from External areas Coordinator to Events Coordinator working with Anwar Khan

John Hayes has been promoted to FM Team Leader External Buildings reporting to Andrew White

Paul Smerdon will be moving from Events Coordinator to Main Block Coordinator

Tomasso Moretto will be moving to Central London as FM Assistant

Ben Pyle will be on a Fixed Term contractor covering Tara Kennedy

Priya Joseph, FM Assistant will move across to be Broadcast Centre Assistant

Vernon Grech has moved into the role of BBC Helpdesk Team Leader

Corrina Wilkins, FM Coordinator at Elstree has returned from maternity leave. **Neha Joshi** has returned to her position of FM Assistant

Marc Aston, Graduate Trainee has moved into the role of Customer Service and Change Manager

Mark O'Brien has been promoted to Account Manager Bush House

Bruce O'Shea has moved into the position of Security Manager for Bush House

Austin Whiteman has been promoted to Wilson James Account Director

LONG SERVICE AWARDS

Tom Pound, BES Operations Manager writes: "This year at Bush House, five of my Engineers will receive long service awards having completed 25 years of service apiece: **Tony Barnard, Ron Fabian, John Bond, Peter Skinner** and **Collin Frost**. We would like to celebrate this very special fairly unique event of 125 years service being reached by the same team in one year."

LEAVERS

Nisha Jani, Communications Co-ordinator and **Siobhan Gibson**, Performance & Process Manager will both be moving on in the New Year; Nisha to a new role in BBC Internal Communications and Siobhan to go on maternity leave.

Anh Vu and **Andrew Brooks** have left the BBW Transformation Team. Their roles are being picked up by Lawrence Chapman.

Juliana Rondon, Facilities Assistant

Sara Cubeddu, Floor Manager

Neil Freshwater, Maintenance Engineer

Tony Morris, Shift Engineer

Becky Rowe, Moves Manager

Safiya Shillingford, Engineering Coordinator

George Nanos, Bush House Security Manager for Wilson James

Rachael Philips, Aramark Manager for Foyer

Phil Capstaff, Aramark Manager for Fuel Stop TVC

Victoria Swain, Meeting Room Host

Diane Dawson, BBC Helpdesk Team Leader

Andrea Porteous, Projects LOB Administrator

Gary Campbell, Aramark Hospitality at TVC