

## **RADIO 1'S BIG WEEKEND LIVERPOOL 2025**

### **Accessibility Information**

Accessibility applications will go live on **Thursday 20th March at 09:00**, the link to apply will be added to this page then.

This is to give you time to apply for your Nimbus access card before making your application, if you do not already have one. The link to apply for a **Free Digital Nimbus Pass** will be available on **Thursday 13th March** at **17:00** via this page.

### **How to apply for Accessible Facilities**

Before applying for onsite facilities, please purchase your Radio 1's Big Weekend Liverpool via the event [\*\*Ticket Page\*\*](#).

You will need your **booking reference number** to complete your application.

(If you require an Essential Companion, please **do not** purchase a ticket for your companion as the ticket will be provided for free and cannot be refunded after application).

Once you have purchased your ticket, you can return to the application process below.

### **Nimbus Access Card**

We are pleased to be working alongside [\*\*Nimbus Access Card\*\*](#).

Nimbus is one of the largest disability accreditation award organisations working to improve accessibility at music events and festivals. They are now widely recognised and accepted across major venues and festivals across the UK.

Every customer wishing to make use of the accessibility facilities at Radio 1 Big Weekend, must have an existing Nimbus Access card, or can **apply for a free digital pass** for this event.

(Please be aware that the free digital pass is valid only for Radio 1 Big Weekend Liverpool and not for any other event or facility).

Applications will be approved based on the symbols awarded on your card.

For more information on the symbols, their meaning and how they apply to your accessibility application, please visit the [Nimbus website](#).

If you have an existing Nimbus Access Card, please continue to the **application form**.

### **How to apply for the Nimbus Digital Access Pass**

To register for a Nimbus Digital Access Pass you will be asked to provide proof of your access requirements by supplying supporting documentation. This will then be assessed by the Nimbus team and once approved you will receive your digital pass. The process takes approximately 5 working days to finalise and approve.

**Apply for the Nimbus Digital Access Pass.**

Upon receipt of your confirmed pass, please complete the Radio 1 Big Weekend accessibility application.

The accessibility team will review your application and come back to you with confirmation of your approved facilities within 7 working days.

### **Temporary Impairments**

Please be aware that temporary impairments or short-term conditions such as a broken leg, infection or pregnancy cannot be facilitated within the accessibility application.

### **Essential Companions**

Essential Companions provide support and assistance to customers who would otherwise be unable to attend the event.

An Essential Companion will be approved via your Nimbus Access Card and a ticket will be issued free of charge where applicable.

Accessibility customers must have the +1 symbol awarded on their access card to receive their free essential companion ticket.

**Remember: Do not purchase a ticket for your Essential Companion as they cannot be refunded after the application process.**

- Your Essential Companion must be over 18 years of age.

- They must be willing and able to assist with your needs and requirements throughout both the application process (if needed) and for the duration of the event.
- They must be able to assist in the unlikely event of an emergency situation and/or evacuation.
- They must have prior experience in the role and understand the needs of the individual.
- The Essential Companion must arrive and leave the event with the accessibility customer.
- The Essential Companion ticket will be collected on entry and not issued in advance.

Once you have been approved for the Essential Companion ticket, you will receive a confirmation e-mail with information detailing how to claim this ticket.

### **Accessible Facilities**

#### **Toilets**

Wheelchair accessible and standard toilets will be available across the event site and close to the viewing areas.

#### **Changing Places Unit**

A changing places unit will be available and will include an adult changing bed, toilet sink and hoist. Please remember to bring your own hoist slings as they will not be provided. Find out more about [Changing Places Facilities](#).

## **Accessible Viewing Areas**

Accessible Viewing Areas are raised platforms and ground level viewing areas that provide a comfortable space for our disabled fans to watch the performances. These enable wheelchair users and fans who require seats to watch with an unobstructed view.

## **Capacity of Access Provision**

The capacity of the Accessible Viewing Areas is based on the size, layout and limitations of our site. We have used data from our audience numbers of previous years and aim to accommodate all who apply within the time frame and require access to the platform. We ask that you apply as early as possible as applications are approved on a first come first served basis. If applications become full, then we will make customers aware via e-mail and on the event website.

If you are no longer able to attend, we ask that you let us know as soon as possible, so that your space may be offered to our waiting list.

## **Raised Viewing Platform**

The raised viewing platform is approved based on having both the below awarded symbols on your Nimbus Access Card.

- Standing and queuing symbol + short distances symbol.
- Or, the wheelchair symbol.

The raised viewing platform is intended for wheelchair users and those with restricted mobility.

Only the approved accessibility customer and their essential companion may make use of the raised viewing platform. This is so that we can ensure space is available for as many people as possible that require the facility.

The raised platform will have:

- Ramped access
- Wheelchair charging points
- Accessible toilets
- Drinking water refill point

The platforms are operated on a first come first served basis on the day.

Seating will be available.

Please be considerate of other guests.

Anybody found to be misusing the platforms or behaving inappropriately will be asked to leave the platform.

The platforms are not covered, so please bring appropriate clothing for hot weather, cold or rain. Please note that golf / large umbrellas (1 metre or more) are not allowed onsite.

### **Ground Level Viewing Areas**

The ground level viewing area is approved based on having both the below awarded symbols on your Nimbus Access Card.

- Standing and queuing symbol

- Short distances symbol

The ground level viewing area is intended for people who cannot stand for long periods of time, or need a space away from the crowded areas of the event.

The viewing areas are positioned in front of the raised platforms so do not provide an uninterrupted view of the stage.

The viewing areas are operated on a first come first served basis on the day.

Limited seating will be available. You are welcome to bring your own camping chair if it is approved and use it **within this area only**.

Please be considerate of other guests.

Anybody found to be misusing the platforms or behaving inappropriately will be asked to leave the area.

The ground level viewing areas are not covered, so please bring appropriate clothing for hot weather, cold or rain. Please note that golf / large umbrellas (1 metre or more) are not allowed onsite.

### **Accessible Entrance Lanes**

Dedicated accessible entry lanes will be available at each of the below locations:

- Box Office
- Main Entrance

- All Main Bars
- Official Merchandise Stand

### **Sensory Calm Tent**

The sensory calm tent is intended to provide a quiet, safe area for any customer who may feel overwhelmed, anxious or need to recalibrate.

It is particularly helpful for guests who may find the high stimulation environment of a music festival too intense at times. The sensory tent offers respite in a low level, calming environment.

### **Medical and Welfare**

First aid and medical facilities will be available throughout the event. If you do require assistance, and are able to, please make your way to the medical tent in the main arena. Otherwise, please make yourself known to a member of staff who will assist.

### **Medication and Essential Medical Equipment**

BBC Radio 1 Big Weekend is committed to keeping all attendees safe and well. Generally, medication is not allowed at the event. However, we understand that some customers may need to carry their medication with them.

To make your arrival easy and avoid delays, please:

- Bring your prescription or a doctor's letter, and ID that matches your name and address.

- Keep all medication in its original packaging with your name on the label.
- Loose medication (not in its packaging) is not allowed.
- Only bring the amount you need for the day — no extra.
- Be ready to show these at the entrance if asked.

### **Medical Marijuana**

- Medical Marijuana prescribed for medical use may be brought into the event.
- Please bring it in its prescribed form along with the prescription confirming the stated amount required for the duration of the day.
- Please make us aware of this in your **accessibility application**.

### **Disposing of Sharps**

Safe deposit of sharps or medical equipment can be found at the medical tent in the arena.

### **Bag Restrictions**

As a general rule, bags no larger than an A4 sheet of paper (210mm x 297mm) can be brought into the event. However, we recognise the need for some customers to carry essential items to assist with their needs at the event.

As such, accessibility customers only (not Essential Companions or guests) may bring a bag larger than A4. Please be aware that your bag may be searched on entry.

If you will be carrying sensitive items or medical equipment that must stay sterile, please contact us in advance so that we can be aware ahead of your arrival.

### **Deaf Customers**

Induction hearing loops will be positioned at the box office, viewing areas and information hub.

For customers requiring BSL interpretation services, a free service will be provided on request. If approved on application, we will be in touch with further information.

Performance schedules will be available in the access guide.

### **Visually Impaired Customers**

If a touch tour would be beneficial to you, please make us aware of this in your **accessibility application**.

### **Assistance Dogs**

Assistance dogs will be approved as indicated on your Nimbus card.

It is advised that due to the nature of the event the welfare of the dog is considered before deciding to bring them. Dogs may experience large crowds, loud volumes, flashing lights and pyrotechnics. Please be confident that your dog will be comfortable in the environment.

### **Parking / Drop Off**

There will be limited accessible parking available based on applications on a first come, first served basis.

There will however, be a pick up and drop off point located close to site.

## **Public Transport**

There are public transport options available, please see our [Travel Page](#) for more information.

**Specific travel information will be sent out to accessibility customers ahead of the event.**

## **Additional Information**

### **Ground Conditions / Weather**

Sefton Park is an outdoor venue, with uneven areas. Some grassed areas are large with no solid pathways or hard ground.

It is important to be aware that during wet weather, some parts of the site may be muddy, water-logged, or dusty and may be difficult to navigate around.

### **Special Effects & Lighting**

Some performances may use special effects such as smoke machines, lasers, strobe lights, moving lights, fireworks, and other effects at this event. Be aware that they may be used at any time.

### **Security and Stewards**

In the unlikely event of an emergency or site evacuation, security and stewards are deployed throughout the event. They are briefed to offer information, help, and support.

If you are unwell or require assistance, please approach a member of the Security and Stewarding Team who are clearly identifiable by their tabards/shirts.

Security and stewards will assist in moving everybody to a place of safety.

## **Contact**

If you would prefer to speak to somebody, please [email us](#) with your name and contact information and we will be happy to arrange a time to call.

We will send an accessibility guide to all approved applicants, including relevant information on arrival and what to expect whilst at the event.